

Minutes of the Baldock Surgery PPG AGM of 24th July 2017

Present

Dave Cordy, Vice Chair, (DC)

Margaret Hughes (MH)

Mila (M)

Dr Shah (DrS)

Apologies were received from

Heather Good

Liz Simpson (Chair)

DC Suggested that as there is no defined quorum the meeting should go ahead despite the low numbers and that matters which should or could be discussed would be dealt with – The meeting was opened at 1830.

The minutes of the previous PPG having been circulated were proposed, adopted and signed.

Matters arising –

Waiting times – The new screen does show on booking in the expected delay for the practitioner – Observation by DC was that on his appointment he was seen on time yet the system had indicated a 9 minute wait.

MH advised that there were two persons of her husband's name and somehow he was advised of his appointment and walked in on the other Mr Hughes with the doctor – MH rightly concerned that future blood tests could get mixed up.

System One – DC advised that he and his wife were now both registered and had ordered a prescription each which went according to plan – MH observed that the front screen meant you have to scroll to the bottom of the page whereas before the presentation was readily available on a simple screen.

DrS indicated that the diabetes screening was progressing, but to date there is no data. The plan is for 6 – 9 months and will be proactive in the form of blood tests and consideration of family history.

Liz advised via DC that she has been making progress into resolution of the outpatient issues which are arising.

All other matters were left as relevant parties were not present.

The Chair's annual report had been previously circulated and all present indicated a vote of thanks to Liz for her efforts.

Election of Officers - Chair DC indicated that Liz Simpson is willing to continue and proposed that she be the Chair for the ensuing year – MH seconded the proposal and all present agreed. DC indicated he was prepared to continue as Vice Chair – MH proposed and DrS seconded – the motion was carried. The position of secretary was not filled.

The Friends and Family Test apparently solicited no responses.

Patient Survey was not discussed

Baldock Expansion – Attention was drawn to Mike Horah's report on the projection of air quality reduction which he has indicated he would follow up on a personal level. DC asked of DrS if the surgery had made representations to NHDC as aside from the air quality issue there are no plans mentioned in the 'flyer' about further Primary Care facility and the concern of the surgery must be that there will be an unmanageable influx of new patients. DrS will consult his co-practitioners on what has been done and what needs to be done.

Mila advised that two sixth formers have accepted the student role for the PPG and that this was her last attendance.

She was thanked for her efforts and was wished all the best for her future.

The meeting was closed at 1900